



Basic Voicemail to Email

This feature will allow users to have their voicemail messages forwarded to them as emails. The voicemail will be sent as a .WAV file attachment.

Before any users are programmed with voicemail to email, the system must be setup with the relevant email server details and tested, this must be done under the guidance of Ocean Telecom. Once this is complete then users can be setup as follows.

To enable a user with Voicemail to Email:

Through the session manager, access Voice Processor/Devices/Mailboxes/[mailbox number]/Unified Messaging

Once you have accessed the relevant user as per above you will have the options shown in Fig 1. All options with a red cross are not accessible. First select the Unified Messaging Level:

- Disabled – This will turn off the feature
- Forward Only – This will forward the voicemail message as an email but not retain the message on the phone
- Forward and Copy – This will forward the voicemail message as an email but also retain the message on the phone

Note: When deleting the voicemail in your email or through the phone it will NOT delete the other. You will need to delete from both locations.

Once you have selected the Unified Messaging Level, enter the users email address in the E-mail Address for Voice Messages field.

Fig 1.

Name	Value	Units	Range (Default)
Unified Messaging Level	Forward & Copy		
<input checked="" type="checkbox"/> Enable SSL for E-mail Server Connection	Disabled		
<input checked="" type="checkbox"/> E-mail Account Folder for Synchronization	Forward Only		
<input checked="" type="checkbox"/> E-mail Server	Forward & Copy		
<input checked="" type="checkbox"/> E-mail Account Password			
<input checked="" type="checkbox"/> E-mail Account Username			
<input type="checkbox"/> E-mail Address for Voice Messages			
<input checked="" type="checkbox"/> Allow User to Configure Settings	No		
<input checked="" type="checkbox"/> Download Format for Mobile Web Page	MP3		
<input checked="" type="checkbox"/> E-mail Client Message Format	URL		
<input checked="" type="checkbox"/> Synchronize MWI with E-mail Client	No		
<input checked="" type="checkbox"/> E-mail Address for Fax Delivery			
<input checked="" type="checkbox"/> Copy Fax to Sender	No		
<input checked="" type="checkbox"/> Fax Delivery Destination	NONE		
<input checked="" type="checkbox"/> IMAP Synchronization Method	Event		
<input checked="" type="checkbox"/> IMAP IDLE Timeout	0	Minutes	1 - 30 (20)
<input checked="" type="checkbox"/> IMAP Polling Timeout	0	Minutes	1 - 20 (10)